January 2021 - Agency Monthly Report

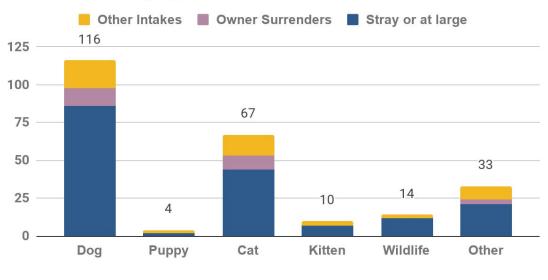
Summary

During January 2021, all but essential services offered to the public remained suspended due to the COVID-19 pandemic. Modifications are reflected in reporting metrics including adoption outcomes, volunteer hours, total spay & neuter surgeries performed, and licensing.

Animal Intake

MCAS continued to accept stray pets from members of the public, and officers also picked up stray or lost animals. Owner surrendered animals were accepted on a case by case basis, depending on urgent circumstances. Other intakes most commonly represent animals placed into protective custody by Animal Services officers.

| Intake Type | Dog | Puppy | Cat | Kitten | Wildlife | Other | Total |
|-------------------|-----|-------|-----|--------|----------|-------|-------|
| Stray or at large | 86 | 2 | 44 | 7 | 12 | 21 | 172 |
| Owner Surrenders | 12 | 0 | 9 | 0 | 0 | 3 | 24 |
| Other Intakes | 18 | 2 | 14 | 3 | 2 | 9 | 48 |
| Total Live Intake | 116 | 4 | 67 | 10 | 14 | 33 | 244 |



Animal Intake by Type and Circumstance

Animal Type

Multnomah County

Animal Services

Veterinary Care Provided

938

Animal Health and Animal Care staff provided a wide range of veterinary services to animals in care.

To keep animals healthy, staff administered 1,025 vaccinations, including rabies, $\underline{DA2PP}$ and Bordetella for dogs and puppies, and

<u>FVRCP</u> for cats and kittens.

They provided 938 health exams and consultations, including routine exams, wound checks, pre-surgery checkups, behavior assessments, and reviewing test results or diagnoses with foster volunteers.



Multnomah County

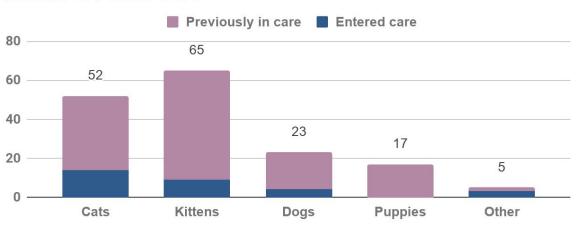
Animal Services

| Veterinary | | | | | | |
|-----------------------------|------|---------|-------|---------|-------|-------|
| Service | Cats | Kittens | Dogs | Puppies | Other | Total |
| Health Exams & Consults | 304 | 156 | 358 | 16 | 104 | 938 |
| Spay & Neuter Surgeries | 41 | 24 | 28 | 1 | 9 | 103 |
| Medications Administered | 11 | 17 | 36 | 3 | 0 | 67 |
| Tests & Diagnostics | 28 | 12 | 11 | 0 | 2 | 53 |
| Vaccinations | 370 | 91 | 553 | 11 | 0 | 1,025 |
| Other Vet Treatments | 225 | 178 | 273 | 36 | 50 | 762 |
| Total Services | 979 | 478 | 1,259 | 67 | 165 | 2,948 |

Fostered Animals

In January 2021, thirty (30) animals entered foster care, joining the existing one-hundred-and-thirty-two (132) animals already in care at the beginning of the month. The majority of animals in foster care were kittens, and adult cats. MCAS foster volunteers cared for a total of one-hundred-and-sixty-two (162) foster animals. Many of these animals left foster care for other outcomes over the course of the month, so the total number does not represent the maximum number of animals in care at one time.

| Animal type | Entered care | Previously in care | Total in foster care |
|-------------|--------------|--------------------|----------------------|
| Cats | 14 | 38 | 52 |
| Kittens | 9 | 56 | 65 |
| Dogs | 4 | 19 | 23 |
| Puppies | 0 | 17 | 17 |
| Other | 3 | 2 | 5 |
| Total | 30 | 132 | 162 |



Animals in Foster Care

Animal Type

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Animal Outcomes

In January 2021, seventy-one animals (29.7%) were adopted. At the end of September 2020, MCAS launched a virtual adoptions process allowing for online animal selection,

application submissions, and remote adoption interviews. A low-contact process was also developed for animal pickup. Adoptions were also performed from community adoption partners, and foster homes.

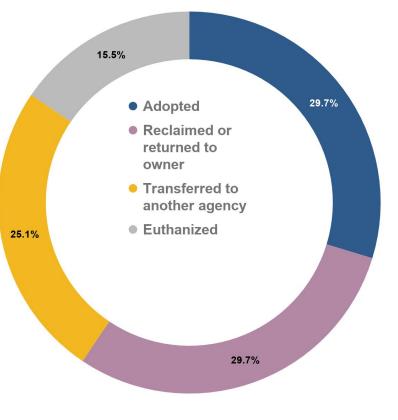
Seventy-one animals (29.7%) were reclaimed by their owners. The majority of animals represented in these outcomes were dogs.

Sixty animals (26.1%) were transferred to another agency, including Oregon Humane Society and Cat Adoption Team.

Thirty-seven animals (15.5%) were humanely euthanized, including cases of injured wildlife, injured or severely sick cats, and other

domestic animals at the recommendation of a veterinarian, or for behavioral issues which would make an animal unsafe to place back into the community.

No animals in care were returned to field, had unassisted deaths, or had other outcomes not reported above.





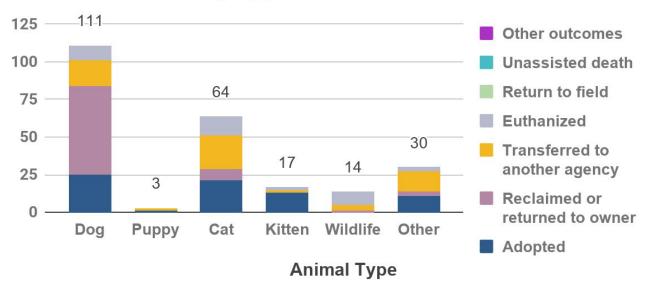
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Animal Outcomes (continued)



| Outcome Type | Dog | Puppy | Cat | Kitten | Wildlife | Other | Total |
|--------------------------------|-----|-------|-----|--------|----------|-------|-------|
| Adopted | 25 | 1 | 21 | 13 | 0 | 11 | 71 |
| Reclaimed/returned to owner | 59 | 0 | 8 | 0 | 1 | 3 | 71 |
| Transferred to another agency | 17 | 2 | 22 | 2 | 4 | 13 | 60 |
| Euthanized | 10 | 0 | 13 | 2 | 9 | 3 | 37 |
| Return to field | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Unassisted death | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Other outcomes | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total | 111 | 3 | 64 | 17 | 14 | 30 | 239 |

Animal Outcomes by Type and Circumstance



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Volunteers

With in-shelter volunteer activities suspended due to COVID-19, all volunteer hours in January were recorded by foster and transport volunteers.

| Volunteer Role | Hours |
|--------------------------|-------|
| Foster: Cats and Kittens | 4,177 |
| Foster: Dogs and Puppies | 3,312 |
| Foster: Other | 75 |
| Transport | 15 |
| Total | 7,579 |

*The total hourly contribution for all foster volunteers is estimated to be three (3) hours per day, per foster home. Setting an hourly rate for all foster homes regardless of number or type of animals is considered an industry standard by the Humane Society of the United States (HSUS), and has been in practice at MCAS for many years.

Online Resources

| Page Category | Page Views | |
|---------------------|------------|--|
| Adoptable Pets | 64,349 | |
| Lost & Found Pets | 32,739 | |
| Home Page Visits | 34,138 | |
| Licensing Resources | 20,393 | |
| News & Updates | 3,086 | |
| Low-Cost Services | 4,492 | |
| Kitten Resources | 940 | |
| Field Services | 2,563 | |
| Volunteering | 1,467 | |
| Other Pages | 20,932 | |
| Total | 185,099 | |

Many services provided by MCAS are accessible online, at multcopets.org. Here, pet owners can search for lost pets, try to find the owners of found pets, search for adoptable companions, license their animals, and learn about other resources available to them, such as information about caring for kittens, low cost services, emergency response and other field services, volunteer opportunities, and regional news.



Field Services

In January, Field Services officers responded to 484 urgent needs of community members and their pets, investigated cases of potential cruelty or neglect, and picked up stray or deceased animals.

| Dispatch Category | Count | Percentage |
|--|-------|------------|
| Deceased Animal Pickup | 125 | 26% |
| Stray Animal | 54 | 11% |
| Suspected Cruelty / Neglect | 90 | 19% |
| Loose aggressive animal (Animals actively charging, attacking, or chasing people or animals) | 53 | 11% |
| Bite Investigation | 42 | 9% |
| Loose nuisance animal | 12 | 2% |
| Injured Animal | 33 | 7% |
| Abandoned Animal | 19 | 4% |
| Animal Placed in Protective Custody | 9 | 2% |
| Other | 47 | 10% |
| Total | 484 | 100% |

Pet Licensing

While there is an ongoing amnesty period for pet licensing requirements due to COVID-19 related hardships, and physical distancing requirements, MCAS issued 3,422 total licenses in January.

| License Type | Cats | Dogs | Total |
|------------------|-------|-------|-------|
| New Licenses | 1,135 | 2,043 | 3,178 |
| Renewed Licenses | 45 | 199 | 244 |
| Total | 1,180 | 2,242 | 3,422 |

