### **Summary**

During October 2020, all but essential services offered to the public remained suspended due to the COVID-19 pandemic. Modifications are reflected in reporting metrics including adoption outcomes, volunteer hours, total spay & neuter surgeries performed, and licensing.

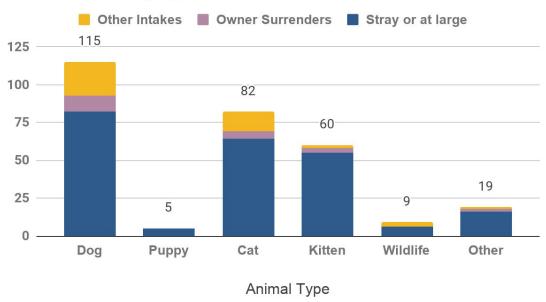


### **Animal Intake**

MCAS continued to accept stray pets from members of the public, and officers also picked up stray or lost animals. Owner surrendered animals were accepted on a case by case basis, depending on urgent circumstances. Other intakes most commonly represent animals placed into protective custody by Animal Services officers.

Intake Type	Dog	Puppy	Cat	Kitten	Wildlife	Other	Total
Stray or at large	82	5	64	55	6	16	228
Owner Surrenders	11	0	5	3	0	2	21
Other Intakes	22	0	13	2	3	1	41
Total Live Intake	115	5	82	60	9	19	290

#### **Animal Intake by Type and Circumstance**



## **Veterinary Care Provided**

Animal Health and Animal Care staff provided a wide range of veterinary services to animals in care.



To keep animals healthy, staff administered 1,330 vaccinations, including rabies, <u>DA2PP</u> and Bordetella for dogs and puppies, and <u>FVRCP</u> for cats and kittens.



They provided 1,358 health exams and consultations, including routine exams, wound checks, pre-surgery checkups, behavior assessments, and reviewing test results or diagnoses with foster volunteers.



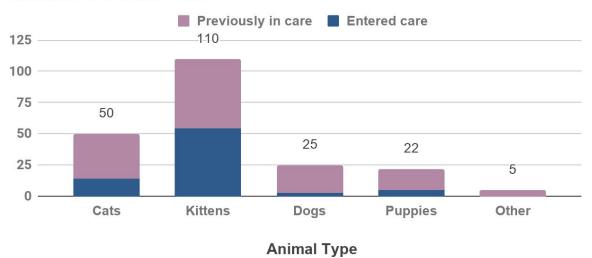
Veterinary	Coto	Vittono	Dogo	Dunnias	Othor	Tatal
Service	Cats	Kittens	Dogs	Puppies	Other	Total
Health Exams &						
Consults	384	561	305	59	49	1,358
Spay & Neuter						
Surgeries	7	17	9	0	6	39
Medications						
Administered	36	27	30	5	1	99
Tests &						
Diagnostics	37	56	21	8	2	124
Vaccinations	434	178	676	42	0	1,330
Other Vet						
Treatments	287	608	284	67	58	1,304
Total Services	1,185	1,447	1,325	181	116	4,254

#### **Fostered Animals**

In October 2020, seventy-six (76) animals entered foster care, joining the existing one-hundred-and-thirty-six (136) animals already in care at the beginning of the month. The majority of animals in foster care were kittens, and adult cats. MCAS foster volunteers cared for a total of two-hundred and seventeen (217) foster animals. Many of these animals left foster care for other outcomes over the course of the month, so the total number does not represent the maximum number of animals in care at one time.

Animal type	Entered care	Previously in care	Total in foster care
Cats	14	36	50
Kittens	54	56	110
Dogs	3	22	25
Puppies	5	17	22
Other	0	5	5
Total	76	136	212

#### **Animals in Foster Care**



#### **Animal Outcomes**

In October 2020, forty-one (41) animals were adopted (13.3%). At the end of September, MCAS launched a virtual adoptions process allowing for

online animal selection, application submissions, and remote adoption interviews. A low-contact process was also developed for animal pickup. Adoptions were also performed from community adoption partners, and foster homes.

Eighty-three (83) animals were reclaimed by their owners (26.9%). The majority of animals represented in these outcomes were dogs.

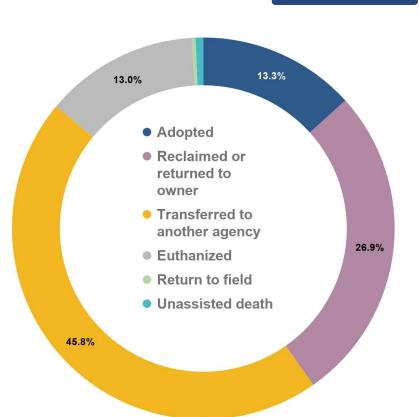
One-hundred-and-forty-one (141) animals were transferred to another agency (45.8%), including Oregon Humane Society and Cat Adoption Team.

Forty (40) animals were humanely euthanized (13%), including cases of injured wildlife, or domestic animals

at the recommendation of a veterinarian, or for behavioral issues which would make an animal unsafe to place back into the community.

One (1) cat was returned to the field at the location they were found (0.3%).

Two (2) kittens had unassisted deaths while in care (0.6%).



**Multnomah County** 

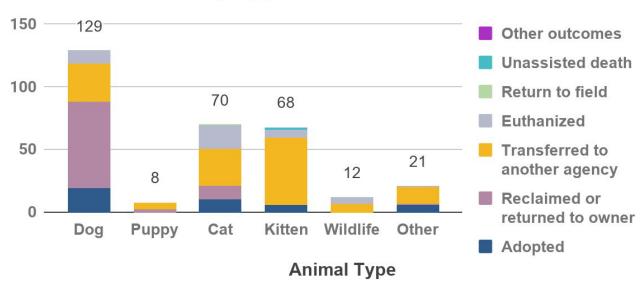
Animal Services

# **Animal Outcomes (continued)**



Outcome Type	Dog	Puppy	Cat	Kitten	Wildlife	Other	Total
Adopted	19	0	10	6	0	6	41
Reclaimed/returned to owner	69	2	11	0	0	1	83
Transferred to another agency	31	6	30	54	7	13	141
Euthanized	10	0	18	6	5	1	40
Return to field	0	0	1	0	0	0	1
Unassisted death	0	0	0	2	0	0	2
Other outcomes	0	0	0	0	0	0	0
Total	129	8	70	68	12	21	308

### **Animal Outcomes by Type and Circumstance**



#### **Volunteers**

With in-shelter volunteer activities suspended due to COVID-19, all volunteer hours in October were recorded by foster and transport volunteers.



Volunteer Role	Hours
Foster: Cats and Kittens	4,863
Foster: Dogs and Puppies	2,736
Foster: Other	120
Transport	9
Total	7,728

\*The total hourly contribution for all foster volunteers is estimated to be three (3) hours per day, per foster home. Setting an hourly rate for all foster homes regardless of number or type of animals is considered an industry standard by the Humane Society of the United States (HSUS), and has been in practice at MCAS for many years.

#### **Online Resources**

Page Category	Page Views
Adoptable Pets	25,780
Lost & Found Pets	65,305
Home Page Visits	27,146
Licensing Resources	18,838
News & Updates	5,439
Low-Cost Services	3,987
Kitten Resources	3,923
Field Services	2,042
Volunteering	1,317
Other Pages	18,754
Total	172,531

Many services provided by MCAS are accessible online, at multcopets.org. Here, pet owners can search for lost pets, try to find the owners of found pets, search for adoptable companions, license their animals, and learn about other resources available to them, such as low cost services, volunteer opportunities, and regional news.

#### **Field Services**

In October, Field Services officers responded to 628 urgent needs of community members and their pets, including investigated cases of potential cruelty or neglect, and picking up stray or deceased animals.



Dispatch Category	Count	Percentage
Deceased Animal Pickup	164	26%
Stray Animal	66	10%
Suspected Cruelty / Neglect	99	16%
Loose aggressive animal (Animals actively charging, attacking, or chasing people or animals)	80	13%
Bite Investigation	57	9%
Loose nuisance animal	20	3%
Injured Animal	48	8%
Abandoned Animal	12	2%
Animal Placed in Protective Custody	25	4%
Other	58	9%
Total	629	100%

# **Pet Licensing**

While there is an ongoing amnesty period for pet licensing requirements due to COVID-19 related hardships, and physical distancing requirements, MCAS issued 3,758 total licenses in October.

License Type	Cats	Dogs	Total
New Licenses	1128	2330	3458
Renewed Licenses	53	247	300
Total	1181	2577	3758